

**STUDY PROTOCOL**

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# Efficacy of a web- and text messaging-based intervention to reduce problem drinking in young people: study protocol of a cluster-randomised controlled trial

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## Abstract

**Background:** Problem drinking, particularly risky single-occasion drinking is widespread among adolescents and young adults in most Western countries. Mobile phone text messaging allows a proactive and cost-effective delivery of short messages at any time and place and allows the delivery of individualised information at times when young people typically drink alcohol. The main objective of the planned study is to test the efficacy of a combined web- and text messaging-based intervention to reduce problem drinking in young people with heterogeneous educational level.

**Methods/Design:** A two-arm cluster-randomised controlled trial with one follow-up assessment after 6 months will be conducted to test the efficacy of the intervention in comparison to assessment only. The fully-automated intervention program will provide an online feedback based on the social norms approach as well as individually tailored mobile phone text messages to stimulate (1) positive outcome expectations to drink within low-risk limits, (2) self-efficacy to resist alcohol and (3) planning processes to translate intentions to resist alcohol into action. Program participants will receive up to two weekly text messages over a time period of 3 months. Study participants will be 934 students from approximately 93 upper secondary and vocational schools in Switzerland. Main outcome criterion will be risky single-occasion drinking in the past 30 days preceding the follow-up assessment.

**Discussion:** This is the first study testing the efficacy of a combined web- and text messaging-based intervention to reduce problem drinking in young people. Given that this intervention approach proves to be effective, it could be easily implemented in various settings, and it could reach large numbers of young people in a cost-effective way.

**Trial registration:** Current Controlled Trials ISRCTN59944705.

**Keywords:** Alcohol, Problem drinking, Web, Internet, Text messaging, Social norms, Young people, Students

## Background

Alcohol use is a major cause of the disease burden in most countries of the world [1]. In adolescents and young adults of developed countries, alcohol use constitutes the greatest risk factor for mortality and morbidity [2]. Problem drinking is associated with multiple social and interpersonal problems such as arguing with friends and parents, engaging in unplanned sexual activity, drinking and driving, assault, getting into trouble with the law,

academic difficulties, unintended injuries, and suicidal acts. In the long term, problem drinkers have an elevated risk of developing chronic diseases, e.g., heart and liver diseases or alcohol dependence [3-5].

Indicators of problem drinking are (1) a daily average consumption of three or more standard drinks for men, and two or more for women [6] and (2) risky single-occasion drinking (RSOD, also called binge drinking), defined as drinking 5 or more drinks on an occasion for men and 4 or more drinks for women [7]. The prevalence rates of RSOD are particularly high in adolescence and young adulthood [8]. In Switzerland, the prevalence of at least monthly RSOD is 28% in adolescents ages 15 to 19

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and 42% in young adults ages 20 to 24 [9]. Compared to RSOD, the prevalence of an increased mean daily consumption in adolescence and young adulthood is relatively low (2% at ages 15 to 19 and 3% at ages 20 to 24) and it always occurs in combination with RSOD [9].

Studies testing the efficacy of interventions to reduce problem drinking among adolescents were predominantly conducted in non-European countries and were targeted to college or university students [10]. Within this target group, individual interventions using motivational interviewing [11] or personalized normative feedback based on the social norms approach [12] were effective to reduce alcohol consumption and alcohol related problems [13].

While interventions based on motivational interviewing are typically provided in face-to-face counselling sessions, social norms interventions were mostly provided via computer generated tailored letters or web-feedback. Social norm refers to our perceptions and beliefs on what is “appropriate” or “normal” behaviour of people close to us. Alcohol use misperceptions, i.e. overestimations of the amount of alcohol consumed, have been found in several studies, primarily in samples of adolescents with higher educational background [12] but also in young people with heterogeneous educational levels [14]. The presentation of correct information about peer group drinking norms in a credible way is hypothesized to reduce perceived peer pressure for high levels of alcohol consumption in both problem drinkers and non-drinkers [12]. The effectiveness of social norms interventions to reduce alcohol misuse in university and college students was analysed in a Cochrane review [15]. This review concluded that normative feedback interventions delivered using the web or computer reduced drinking quantity, drinking frequency, and binge drinking in the short- and medium term.

Social norm interventions to reduce problem drinking typically consist of a single intervention session in which participants receive tailored web or printed feedback. Due to their length of up to 7–8 pages of text and graphics, these feedbacks are primarily suitable for individuals with higher educational level. To provide shorter and more recurrent feedback messages might not only be a more effective approach particularly for individuals with lower educational levels but also to support and maintain behaviour change over a longer time period. Mobile phone text messaging provides a suitable technology to deliver short and repeated messages. This service allows a cost-effective instantaneous delivery of short messages directly to individuals at any time and place. In the field of alcohol prevention, text messaging particularly allows the delivery of individualized messages at times when young people typically drink alcohol [16]. In Switzerland, as in most other developed countries, nearly all adolescents (95%) between the

ages of 12 and 19 own a mobile phone and text messaging is the most commonly used mobile phone application [17].

Mobile phone text messaging is increasingly applied in the context of behaviour change interventions, particularly for smoking cessation and diabetes self-management [18,19]. For alcohol treatment, two pilot studies based on small sample sizes are available. Suffoletto et al. [20] reported fewer heavy drinking days and fewer drinks per drinking day in 15 young adults reporting harmful alcohol use who received text messages supporting goal setting up to 3 months after emergency treatment. In a study using twice daily supportive text messages (n = 26) or a fortnightly thank you text message (n = 28) for 3 months, co-morbid depressive and alcohol dependent patients reported lower depression scores and a trend for higher cumulative abstinence duration [21].

Within a pre-post-study, the acceptance and initial efficacy of a combined, individually tailored web- and text messaging-based intervention program to reduce problem drinking in young people with predominantly lower educational level was tested [22]. This fully automated program provided (1) an online feedback about an individual's drinking pattern compared to the drinking norms of an age- and gender-specific reference group and (2) recurrent individualized text messages over a time period of 3 months. The program was tested in 36 school classes at 7 vocational schools in Switzerland. Irrespective of their drinking behaviour, 477 apprentices who owned a mobile phone were invited to participate in the program. Of these, 364 (76%) participated in the program. The percentage of persons with RSOD significantly decreased from 76% at baseline to 68% at the 3-month follow-up assessment. Furthermore, a significant decrease in the percentage of persons with alcohol-related problems and in the mean number of standard drinks per week could be observed. Within this study protocol, we describe a randomised controlled trial testing the efficacy of an optimized version of this program, called *MobileCoach Alcohol*, within a controlled trial.

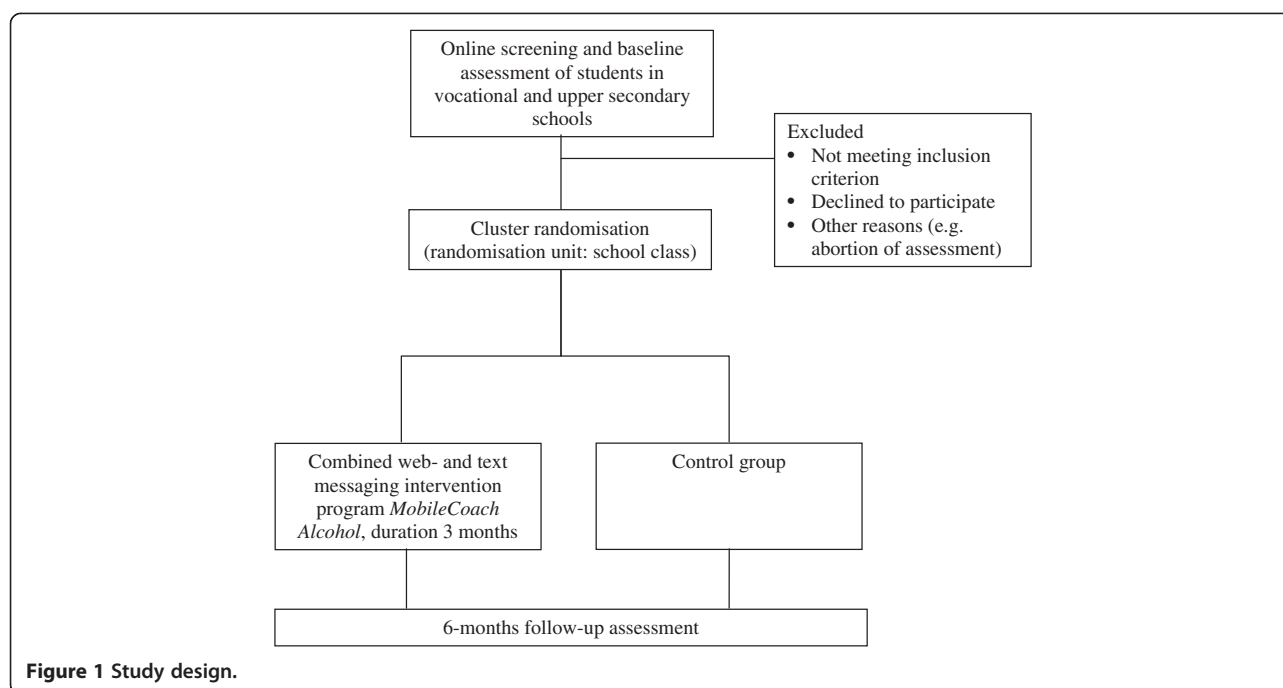
## Methods/design

### Design and hypotheses

A two-arm cluster-randomised controlled trial will be conducted to test the efficacy of the *MobileCoach Alcohol*, a combined web- and text messaging-based intervention to reduce problem drinking in young people. The efficacy of the intervention will be tested in comparison to an assessment only control group. The study participants will be assessed at baseline and at 6-month follow-up (Figure 1).

### Participants, setting and procedure

The *MobileCoach Alcohol* will be tested in vocational and upper secondary school students due to (1) their



**Figure 1** Study design.

heterogeneous educational level and (2) their age range, primarily between 16 and 20 years of age. In this age group, alcohol consumption increases considerably compared to younger age [9] and the use of Internet and mobile phone text messaging is widespread [17]. Vocational and upper secondary schools in the Swiss Cantons of Zurich and Berne will be invited by prevention specialist centres in Zurich and Berne to participate in the study.

The vocational and upper secondary school students will be invited for study participation during a regular school lesson reserved for health education. They will be invited by junior scientists to participate in a study testing innovative channels of information about alcohol consumption. To ensure sufficient participation and, thus, representativeness of the sample [23], a reward of 10 Swiss Francs for participation in the study at both baseline- and follow-up assessment will be announced. Each student will receive a tablet computer for conducting the screening, baseline assessment, and study registration. Inclusion criterion for study participation is possession of a mobile phone. After receiving informed consent, study participants will be invited to choose a username and to provide their mobile phone number. Participants of the intervention group will receive additional questions that are necessary for tailoring the intervention content. Subsequently, participants in the intervention group will receive an individualised feedback based on the social norms approach on their tablet computer. During the subsequent 3 months, participants of the intervention group will receive one or two

individually tailored text messages per week to reduce problem drinking. Participants of the assessment-only group will receive no intervention. Computer-assisted follow-up assessments after 6 months will be conducted by a junior scientist, within the participating school classes, during regular school lessons and using tablet computers.

#### **Ethical review**

The study protocol was approved by the Ethics Committee of the Philosophical Faculty of the University of Zurich, Switzerland (date of approval June, 24<sup>th</sup>, 2014). The trial will be executed in compliance with the Helsinki Declaration.

#### **Randomisation and allocation concealment**

To avoid spill-over effects within school classes, we will conduct a cluster-randomised controlled trial using school class as a randomisation unit. Due to the heterogeneity of apprentices in the different vocational and upper secondary school classes (e.g. concerning gender or professions), we will use separate randomisation lists for each school (stratified randomisation). Furthermore, to approximate equality of sample sizes in the study groups, we will use block randomisation with computer generated randomly permuted blocks of 4 cases [24].

The junior scientists supervising the baseline assessment in the vocational schools will be blinded concerning group allocation of the school classes. Also, group allocation will not be released to study participants until having provided informed consent, their username,

mobile phone number, and baseline data. Furthermore, the junior scientists conducting the computer assisted follow-up assessments will be blinded when assessing the primary and secondary outcome measures.

### Sample size calculation

An estimation of the expectable effect size was based on the results of the pre-post study testing the initial efficacy of the program [22]. This study revealed a decrease in the percentage of persons with at least one RSOD occasion in the last month from 76% at baseline assessment to 68% at follow-up assessment. It is assumed that the improvements in the content and tailoring of the intervention will also result in an improved efficacy. Based on these considerations, it is assumed that the percentage of persons with at least one RSOD occasion in the last month at follow-up will be 76% in the control group and 66% or lower in the intervention group. A sample size of  $n = 322$  in each study group would be required to have 80% power for a  $\chi^2$ -test ( $\alpha = 5\%$ , 2-sided) in order to detect this difference based on a calculation using *G-Power* [25]. As students are nested within school classes, a potential design effect needed to be considered. Based on [22] an average cluster size of 10 study participants per school class and an intra-cluster correlation coefficient of 0.05 could be expected. This would result in a design effect of 1.45. Multiplying this design effect by the required size for an unnested sample ( $n = 322$ ) results in a required sample size of  $n = 467$  per study group and a total of  $n = 934$  study participants.

### Intervention

#### Technological background

The *MobileCoach Alcohol* was developed on the *MobileCoach* system. This is a modular system that allows an author to easily modify and optimize the single modules without any technical programming skills: e.g., the baseline assessment survey, the tailored web-based feedback, the intervention rules and content elements. The source code of the *MobileCoach* system will be made available as open source project on <http://mobile-coach.eu> by the end of 2014.

Building on the foundations of automata theory [26], the technical design of the *MobileCoach* system follows the concepts of a state machine that uses intervention rules for state transitions, which can be referred to as a fully automated expert system. Here, the state is an aggregate of all relevant attributes related to the intervention progress of a participant (e.g. the messages received or answers provided) whereas state transitions triggered by intervention rules lead to a change in these attributes and thus, to a state change. In particular, each participant of the intervention group is assigned to a particular intervention state based on her answers during the

baseline assessment. In response to this assessment, a web-based feedback is generated individually by the system for each participant. Then, depending on a participant's regular text message feedback during the subsequent 3 months, intervention rules trigger state transitions and the tailoring of the follow-up text messages. In particular, intervention rules are traversed once a day for each participant, and, as a result, update the state of the corresponding participant and fire text messages in the form of a question, a feedback text or a recommendation.

The technical architecture of this rule-based state machine is derived from the *model-view-controller* design pattern [27]. It consists therefore of (1) a persistence layer, i.e. the *model* based on the document database mongoDB (<https://www.mongodb.org>) and plain files for storing the intervention content including a detailed protocol of all incoming and outgoing text messages, (2) an application layer, i.e. the *view* based on the Vaadin web application framework (<http://www.vaadin.com>) with the template-engine Mustache (<http://mustache.github.io>) for intervention administration and the assessment survey at the baseline and, finally (3) a service layer, i.e. the primary controller that utilizes the Java programming language (<http://java.com>) and the expression evaluator Javaluator (<http://javaluator.sourceforge.net>) for the evaluation of the intervention rules. Password protection and Secure Sockets Layer (SSL) encoding will be used to ensure the privacy and safety of data transfer.

#### Theoretical background

The web-based part of the intervention provides normative feedback based on the social norms approach [12], which constitutes the theoretical background of the majority of evidence based internet interventions to reduce problem drinking in young people [15,28].

The text messaging based part of the intervention also includes elements of the social norms approach (e.g., individual risk patterns of alcohol related negative consequences). However, it primarily relies on socio-cognitive constructs from major psychological models of health behaviour change, such as the Social Cognitive Theory [29] and the Health Action Process Approach [30]: outcome expectations, self-efficacy and planning processes. Within both models, positive outcome expectations, e.g., beliefs about the likelihood and value of the consequences of drinking less alcohol, substantially contribute to forming an intention to perform a desired action. Furthermore, self-efficacy, e.g., beliefs about the personal ability to resist alcohol in different drinking situations, is crucial in forming an intention to perform a desired action. Planning processes such as if-then plans that link situational cues with responses that are effective in attaining a desired outcome [31] are seen as



particularly relevant to bridge the intention-behaviour gap and to translate behavioural intentions into actions.

### **Web-based feedback**

The web-based feedback was already developed for a previous study [22]. Its interventional content is based on effective social norms intervention programs developed primarily for college and university students in the USA and Canada [32,33] that had been modified for the target group of German-speaking adolescents in Switzerland aged 16 to 20 with different educational backgrounds. Age- and gender-specific norms for alcohol consumption were derived from a previous study [34] that assessed heavy drinking occasions, alcohol volume and the maximum number of drinks on a single occasion among 973 vocational and upper secondary school students in the Canton of Zurich, Switzerland. The web-based feedback includes individually tailored graphical and textual information concerning (1) the number of drinks consumed per week in relation to the age and gender-specific reference group (2) financial costs of drinking, (3) calories consumed with alcoholic drinks and (4) number of RSOD occasions in relation to the age and gender-specific reference group.

### **Text messages**

On the first level, the content and number of the provided text messages will be tailored according to baseline drinking patterns. Participants will be assigned to one of three risk groups: (1) "Low-Risk": no RSOD occasion during the last 30 days; (2) "Medium-Risk": 1 or 2 RSOD occasions during the last 30 days and (3) "High Risk": > 2 RSOD occasions during the last 30 days.

On the second level, the content of the text messages will be tailored according to the individual values on the following baseline variables: sex, motivation for reduced alcohol consumption, alcohol-related problems, typical drinking day and time, peak blood alcohol concentration during the previous 30 days, positive outcome expectancies, typical drinking situations, strategies to resist alcohol in different drinking situations, place of assessment (Canton Zurich vs. Canton Berne). Participants from all risk groups will receive text messages for a period of 3 months.

Participants of the low-risk group will receive one weekly text message providing information from the following content categories:

1. Motivation for drinking within low-risk limits using individual data on positive outcome expectancies derived from [35].
2. Strategies to resist alcohol in different drinking situations using individual data from the adolescent version of the Drinking Refusal Self-Efficacy Questionnaire (DRSEQ-RA) [36].

Participants of the medium-risk group will receive two weekly text messages. One weekly text message will be sent on a fixed weekday in the afternoon. It will provide information from one of the following content categories:

1. Motivation for drinking within low-risk limits using individual data on positive outcome expectancies derived from a list provided by [35].
2. Alcohol-related problems using individual data on previous alcohol-related problems.
3. Peak blood alcohol concentration and related risks using data on sex, body weight and maximum number of drinks on a single occasion in the previous month.

Additionally, they will receive one weekly text message sent on the individually indicated typical drinking day and time. This text message focuses on the following aspects:

4. Strategies to resist alcohol in different drinking situations using data on individual drinking situations and individual chosen strategies to resist alcohol. Participants will be asked at baseline to select 3 among 9 provided drinking situations, derived from [36], that are chosen as most tempting. For each of the 3 chosen drinking situations, they can choose 1 out of 3 strategies to resist alcohol. The resulting strategies are "if-then" plans based on the concept of implementation intentions [31], e.g., "When I am at a party, I will keep track of the amount I drink. I decide how much I will drink ahead of time and stick to this limit".

Like participants of the medium-risk group, participants of the high-risk group will also receive two weekly text messages from the content categories (1) – (4). Additionally, they will receive information about local outpatient services for alcohol counselling using data on the place of assessment. Sample text messages for different risk groups and content categories are shown in Table 1.

### **Assessments and outcomes**

At baseline, demographic variables (age, gender, educational level, and migration background) as well as characteristics of the schools and school classes will be assessed.

Baseline- and follow-up assessments will include:

- (1) Frequency of RSOD occasions in the last 30 days ("How often did you have 5 (male; female: 4) or more drinks on one occasion in the last 30 days?").
- (2) Quantity of alcohol consumption, assessed by a 7-day drinking calendar similar to the Daily Drinking Questionnaire (DDQ) [37], for which participants

**Table 1 Sample text messages derived from individual data**

Risk group	Content category	Considered individual data	Resulting text message
Low-risk	Motivation for drinking within low-risk limits	Indicated "Yes" for the item: "If I drink within low-risk limits, other people will respect me".	Hi Lisa. Great! You are not just a follower who drinks alcohol to fit in. That's a smart decision. It shows strength of character and can even impress others.
Medium-risk	Strategies to resist alcohol in different drinking situations	Individually chosen if-then plan to resist alcohol in the tempting drinking situation "party": "When I am at a party, I have soft drinks every now and then".	Hey Luca. Congratulations! It's a good decision to have soft drinks every now and then, when you are at a party! Non-alcoholic drinks provide your body with important minerals and are a thirst-quenching alternative.
High-risk	Local outpatient services for alcohol counselling	Place of assessment: Zurich	Hi Robin. Are you concerned about your own alcohol intake or that of a friend? Talking to someone about it can be really helpful. The website <a href="http://www.alcocheck.ch">www.alcocheck.ch</a> can offer you support. Write an e-mail to <a href="mailto:info@alcocheck.ch">info@alcocheck.ch</a> or call 044 444 77.

- were asked to think about a typical week in the past month and, for each day, to record the number of standard drinks they typically consumed on that day.
- (3) Peak blood alcohol concentration assessed by asking participants to report the number of standard drinks consumed and the duration of their heaviest drinking episode in the previous 30 days. This information will be used along with the sex and weight to calculate an estimated peak blood alcohol concentration based on the Widmark Formula [38].
- (4) Normative misperceptions of alcohol consumption using reference data from [39] and items derived from [14], who used modified versions of the first and second AUDIT-C [14,40] items: "How often does a typical (male/female) secondary school student have a drink containing alcohol?" and "How many drinks does a typical (male/female) secondary school student have on a typical day when drinking alcohol?".

The primary outcome of the planned study is RSOD in the past 30 days preceding the follow-up assessment. Secondary outcomes are (1) frequency of RSOD occasions in the past 30 days preceding the follow-up assessment, (2) peak blood alcohol concentration in the previous 30 days, (3) number of standard drinks consumed in a typical week of the preceding month, and (4) normative misperceptions of alcohol consumption in an age- and gender-specific reference group.

#### Data analyses

Generalized Estimation Equation analyses (GEE) [41] will be used to test the efficacy of the intervention on the different outcome measures. Based on the scale level of the measurement and its distribution, logistic GEE-models, linear GEE-models or GEE-models for count variables will be applied. Potential baseline differences will be considered by adding additional baseline variables as covariates to the GEE-models. Both (1) complete case analyses (CCA) considering all study participants with available

follow-up data and (2) intention to treat (ITT) analyses will be conducted. For the ITT analyses, the multiple imputations procedure (MICE) of STATA will be applied. Given the clustered nature of the data, robust variance estimators for all GEE-models will be computed, using the cluster option of STATA.

#### Discussion

This study protocol presents the design of a cluster randomised controlled trial testing the efficacy of a combined web- and text messaging-based intervention to reduce problem drinking in young people. Although web-based interventions have been applied and tested for nearly all modifiable and preventable risk factors [42-44], the efficacy of mobile phone text messaging or combined web- and text messaging-based interventions has not received much scientific attention so far. This is the first study testing the efficacy of a combined web- and text messaging-based intervention to reduce problem drinking in young people and one of the few studies testing the efficacy of a web-based intervention to reduce problem drinking in young people with heterogeneous educational level. In contrast to individual face-to-face counselling, counselling via Internet and text messaging is more economic and matches with the lifestyle and communication habits of young people. Given that this intervention approach proves to be effective, it could be disseminated to various groups of adolescents and young adults, e.g. in schools or at workplaces.

#### Abbreviations

RSOD: Risky single-occasion drinking.

#### Competing interests

The authors declare that they have no competing interests.

#### Authors' contributions

SH and MS were responsible for the study design. SH, RPC, TK, and AF developed the web- and text messaging-based intervention. SH and RP are responsible for the data collection. All authors read and approved the final manuscript.

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